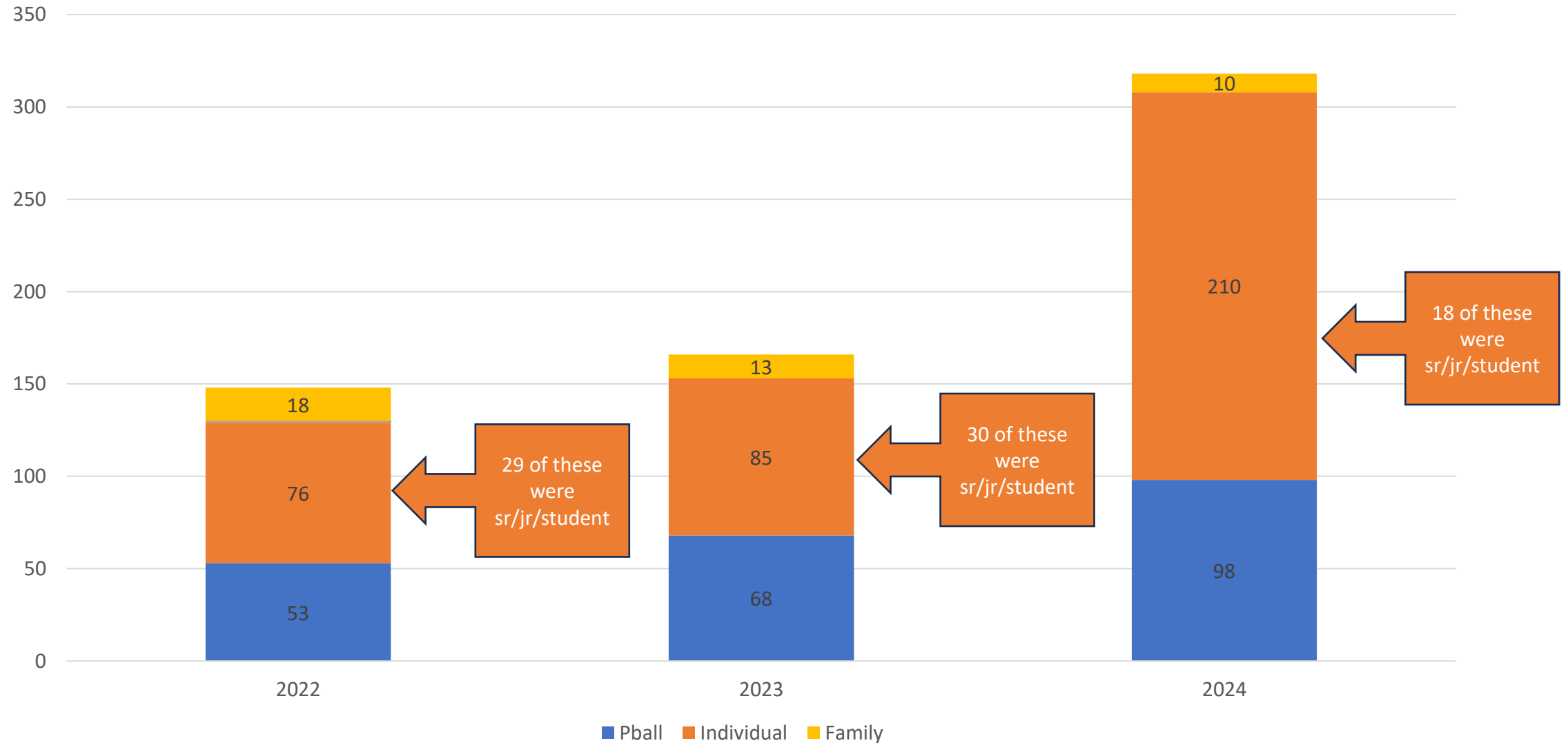
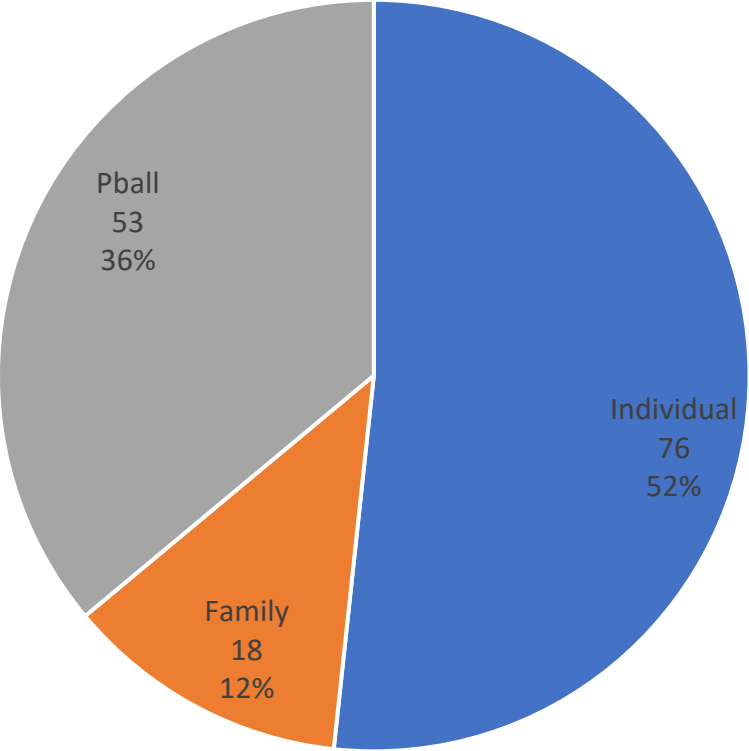


# Mt Mac Courts Season Passes

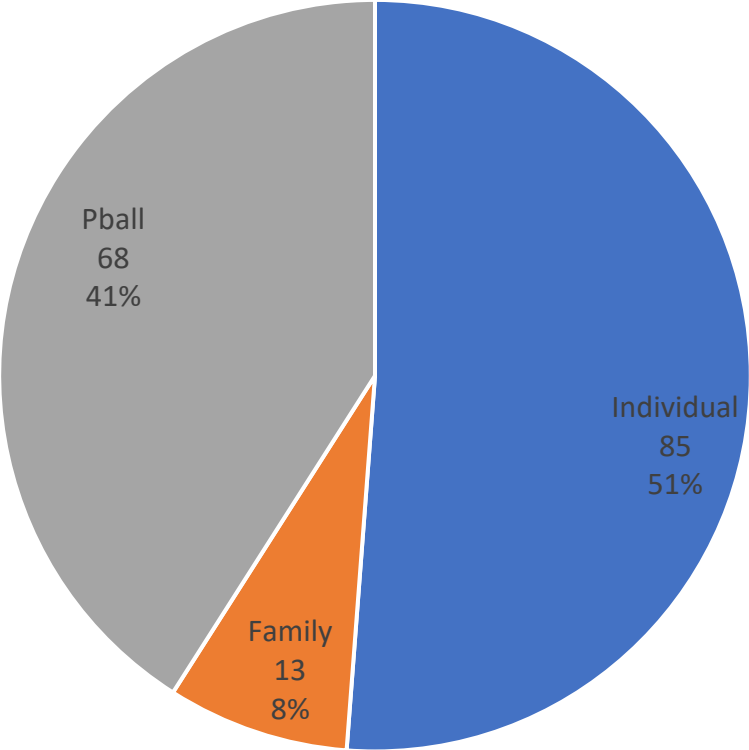


# Mt Mac Courts Season Passes

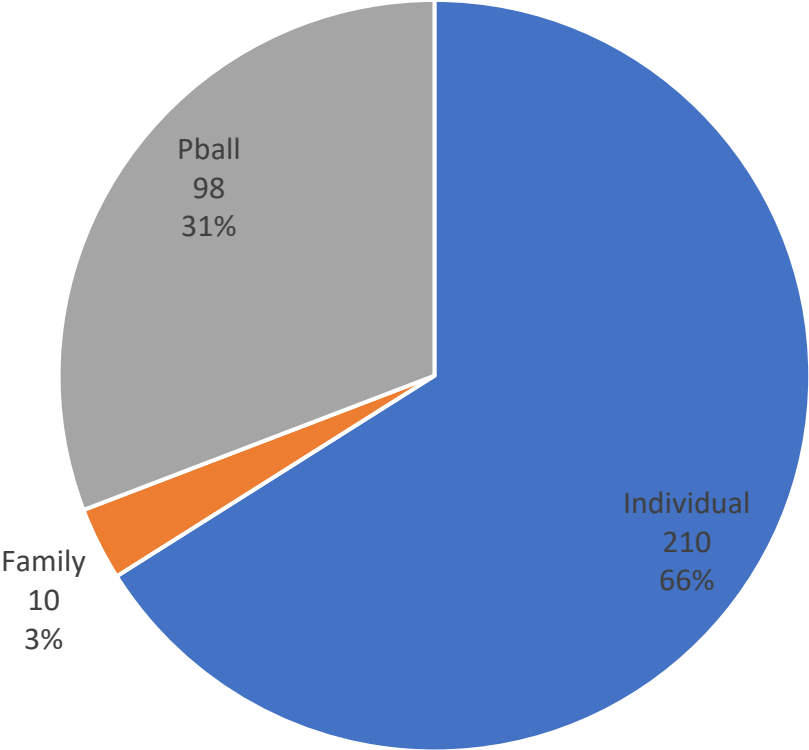
2022



2023

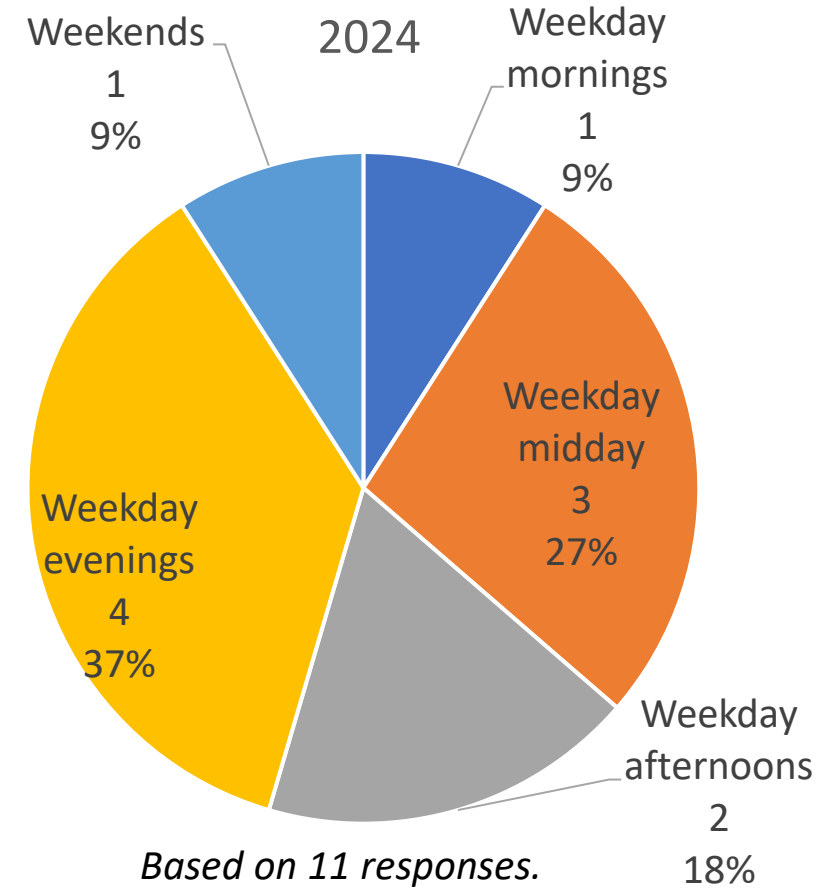
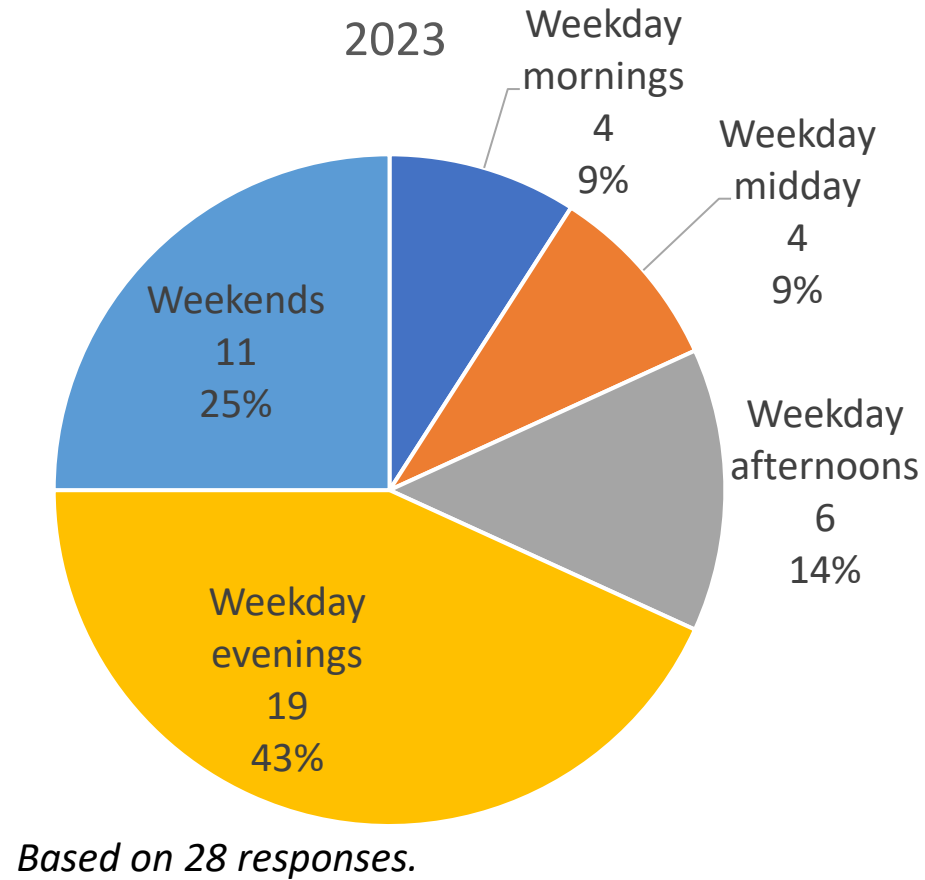


2024



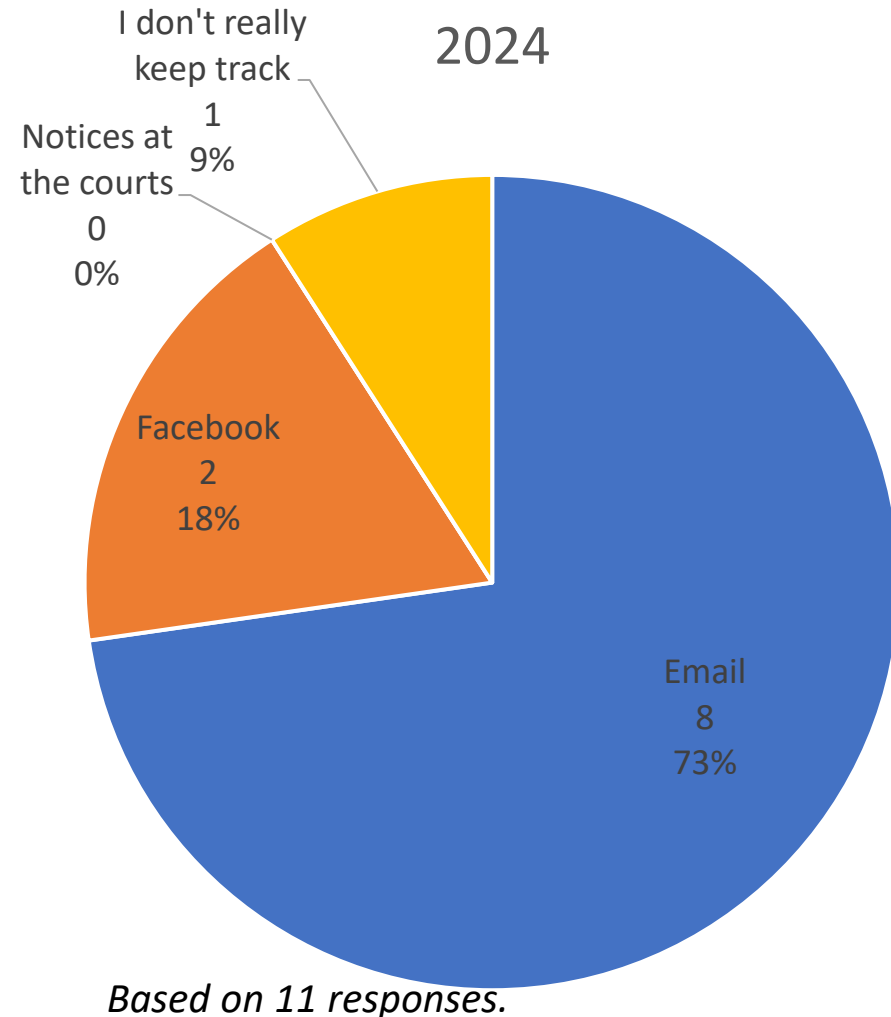
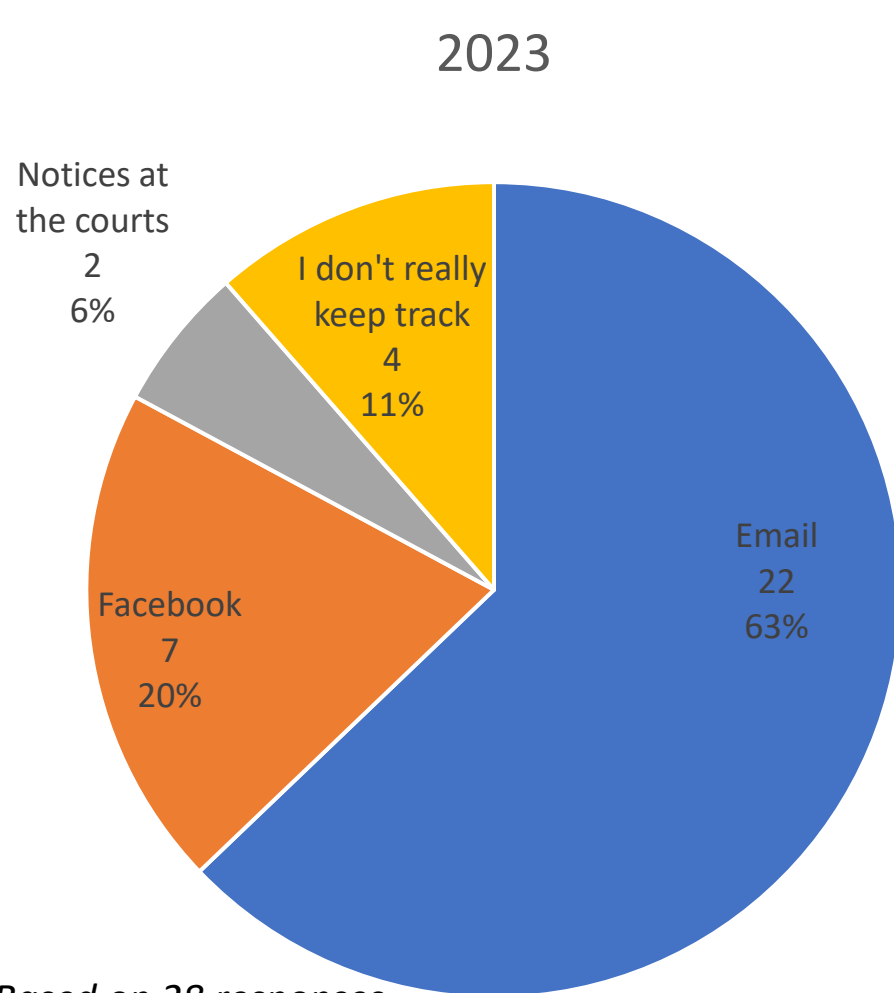
# Mt Mac Court Use Survey Results

## Q1: When do you usually play?



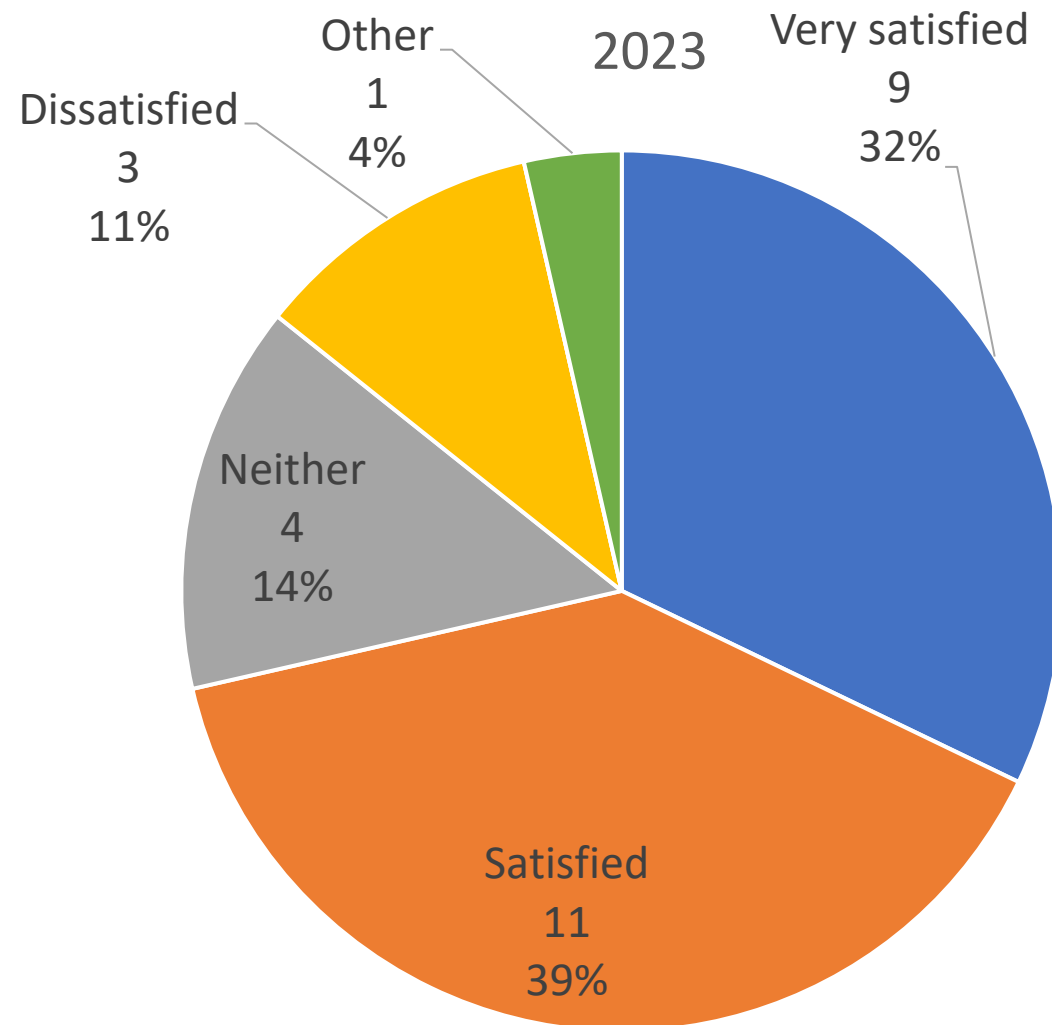
# Mt Mac Court Use Survey Results

Q2: How do you usually keep up to date on happenings at the Mt Mac courts including court use and upcoming events?

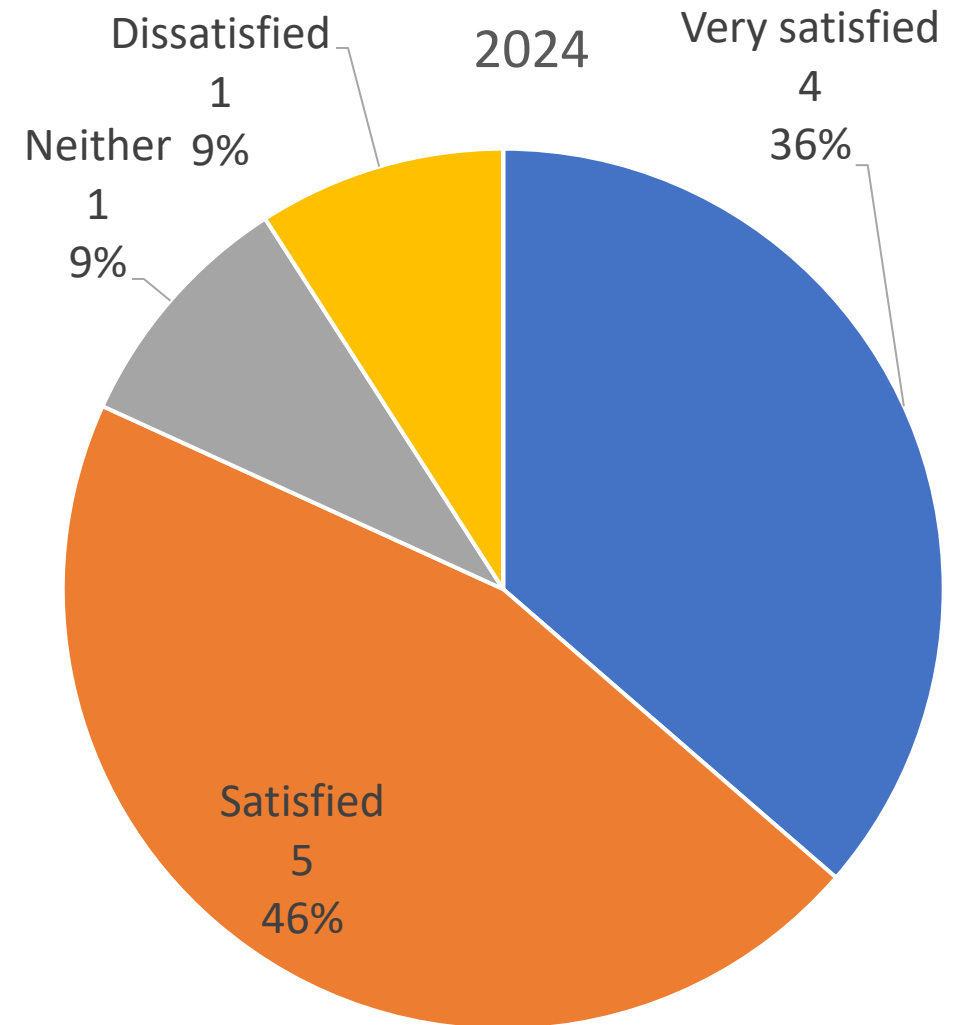


# Mt Mac Court Use Survey Results

Q3: Are you satisfied with court accessibility/VIZPIN gate access??



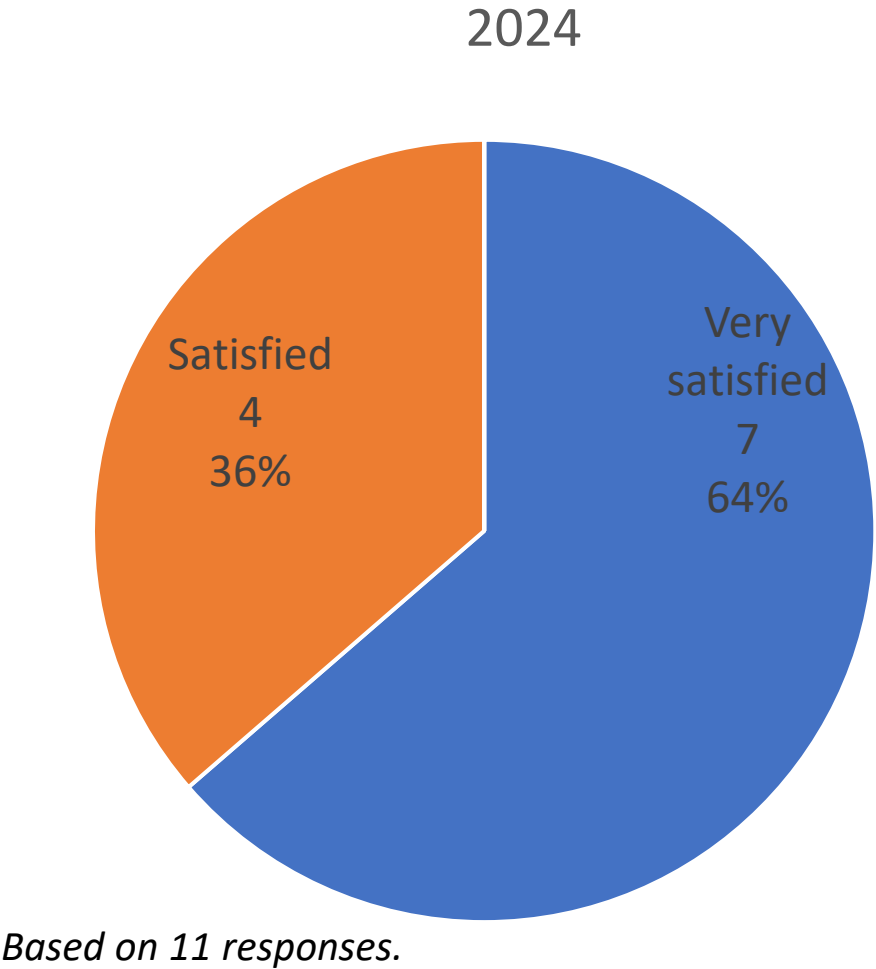
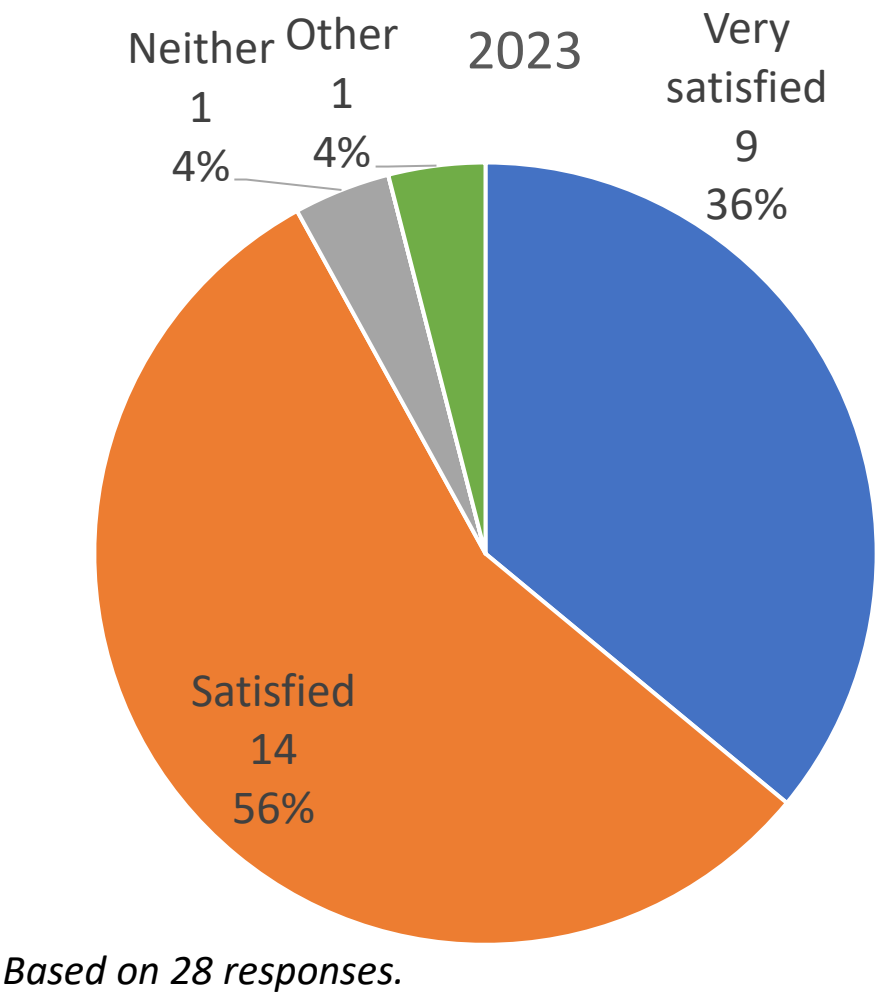
*Based on 28 responses.*



*Based on 11 responses.*

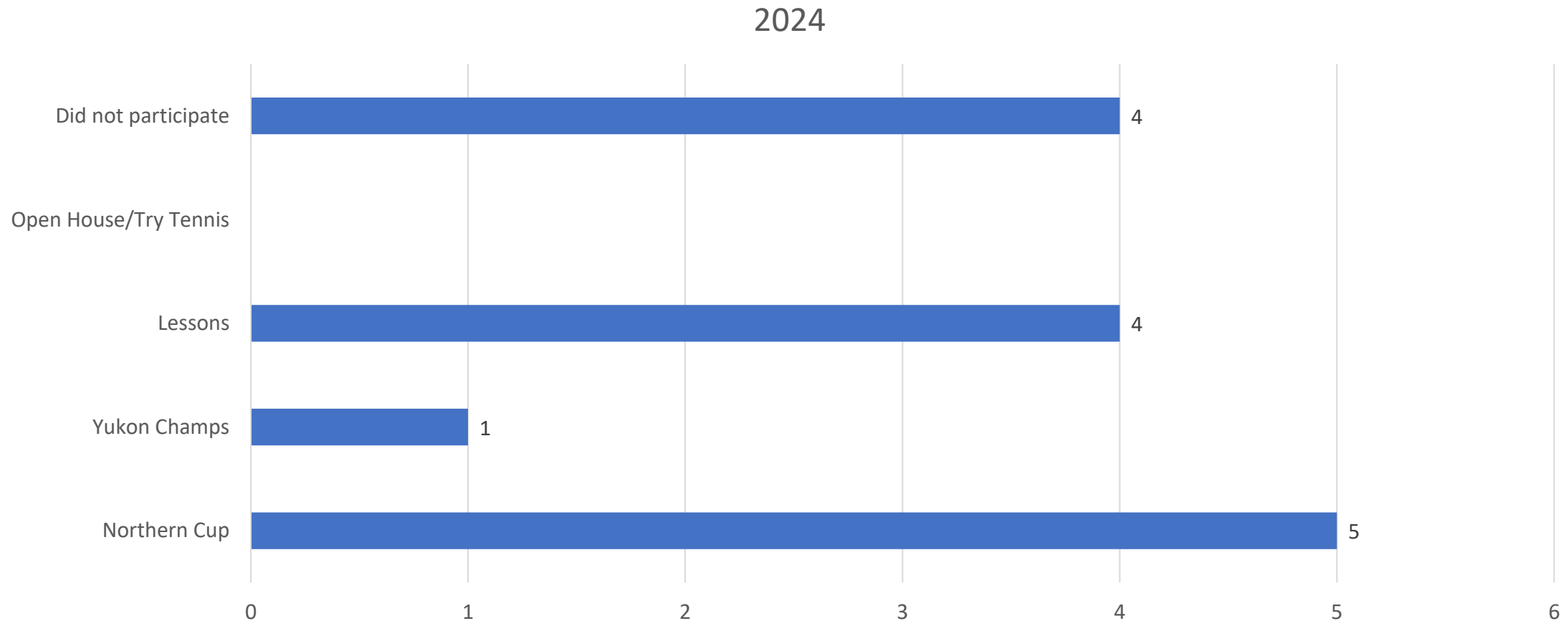
# Mt Mac Court Use Survey Results

## Q4: Are you satisfied with the court booking system?



# Mt Mac Court Use Survey Results

Q5: Did you participate in any TY events this season?



*Based on 11 responses.*

# Mt Mac Court Use Survey Results

Q6: If you did not participate in any organized TY events and you don't mind sharing your reason(s), please let us know.

- I would have participated in Yukon Champs, but I was away.
- Did not fit in my schedule.
- Just began playing tennis after not doing so for several years. Did not feel my skills were sufficient for any of the events.
- Sometimes the events were too late, especially when raising a young family.
- I'm an old beginner and not competitive.



# Comments for the TY Board

## 2023

- We should try using steel S hooks to put up the windscreens. It should be easier and quicker to hang the screens using them. Use these on the top and zip ties for the middle and bottom.
- I can't use vizpin if I run out of data
- Thanks
- Stacy is the best and should be recognized at the board meeting as keeping Tennis in the Yukon every year great! - Brian
- Thank you to everyone who volunteers with Tennis Yukon and who takes care of the courts and everything. That being said, please post very clear instructions on the court accessibility/VIZPIN gate access on the website as well as instructions sent to everyone who books the court whether they are season ticket holders or not. Assume your user has never accessed the court or used the vizpin system, don't assume they know the system. also have a backup for when it doesn't work. Thanks.
- well done
- For my tennis partner & me, our weekend court access has been great!!!
- I can't find a way to cancel a booking
- Too bad new court already cracking.
- Thank you for everything you do
- Please keep the price reasonable like it currently is!
- It would be nice to be able to cancel reservations in the app.

## 2024

- Thanks for another great year.
- One this is that we pay a membership fee, but then there were additional fees to register in certain leagues. I feel like the membership fee should cover that, even if it means raising membership costs.
- Thank you.
- I'm sure its already on TY's radar, but it would be great to have a covered/indoor facility for yearround play on real courts
- The courts are great and am so grateful we have them. Thank you!
- The pickleball lines and wiffel ball sound can be disruptive at times.
- More advance communication regarding kids camps and lessons.

